

Dear Customer,

who provides **RTS Remote Terminal System Srl** (hereafter “**RTS**”) with any personal information, we would like to inform You that the “European Regulation 2016/679 concerning the protection of natural persons with regards to the Personal Data Processing and their free circulation” (hereafter “**GDPR**”) envisages the protection of individuals and other subjects regarding the personal data processing.

**RTS**, in his capacity of “Owner” of the treatment, in accordance with the intent of Article 13 of **GDPR**, provides You with the following information:

**Purposes of the processing operations**

RTS will process Your personal data, besides the identifying and fiscal data of the Parties or of the persons that act on their behalf, as well as other information such as domiciliation and bank details, used for the purposes of stipulation and the execution of the services provided on Your behalf and for the fulfilment of the law.

**Data processing terms**

The personal data You supply us will be subject to processing operations in accordance with the above regulation and the confidentiality obligations which inspire **RTS** activity. Such data will be treated both with information tools, on paper and any other type of adequate support, in compliance with the safety measures included in the **GDPR**.

**Obligation or not of consent**

The provision of Your data is necessary to execute the services. The absence of consent will not allow **RTS** to perform them.

**Data communication and disclosure**

Within the purposes of the processing here indicated, the communication of the data can be made to subjects in charge to effect cash receipts and payments, to Supervisory Authorities and/or Administration to fulfil legal obligations. In addition, the data can be treated by controllers or processors appointed by **RTS** in the performance of their functions for the execution of the services.

**Owner of the processing**

The owner of the processing is **RTS Remote Terminal System Srl with head office in Forlì (FC), via Consolare 36.**

**Rights of the interested party**

At any time, You may exercise your rights towards the owner of the processing, in the terms of Articles from 15 to 22 and 34 of **GDPR**, by writing to **RTS Remote Terminal System Srl**, with head office in Forlì (FC) via Consolare 36, to the following email address: [infoprivacy@rtsystem.com](mailto:infoprivacy@rtsystem.com).

- to receive confirmation of the existence of Your personal data and access their content;
- to update, modify and/or correct Your personal data;
- to ask the cancellation, the transformation into anonymous form, the block of the data treated in breach of the law or the limitation of the processing;
- to object to the processing on legitimate grounds;
- to receive copy of the data supplied by You and demand that such data are transmitted to another owner of the processing;
- to object, entirely or in part, to the processing of the personal data that concern You, foreseen for the purposes of advertisements or sending of publicity or direct sale or for the completion of market research or for commercial communication.

**Data transfer**

The data may be transferred within the European Union, where RTS and its suppliers have headquarters or have servers. The data will not be transferred outside the European Union.

**Retention period**

The data collected will be stored for a period not superior to the achievement of the purposes for which they are processed ("principle of retention limitation", art. 5, GDPR) and/or for the time necessary for law obligations in fiscal and civil terms. The verification of the obsolescence of the data stored in relation to the purposes for which they have been collected is periodically executed.

**Complaint**

Existing the requirements, You have the right to lodge a complaint with the Garante as Supervisory authority according to the provided procedures.